

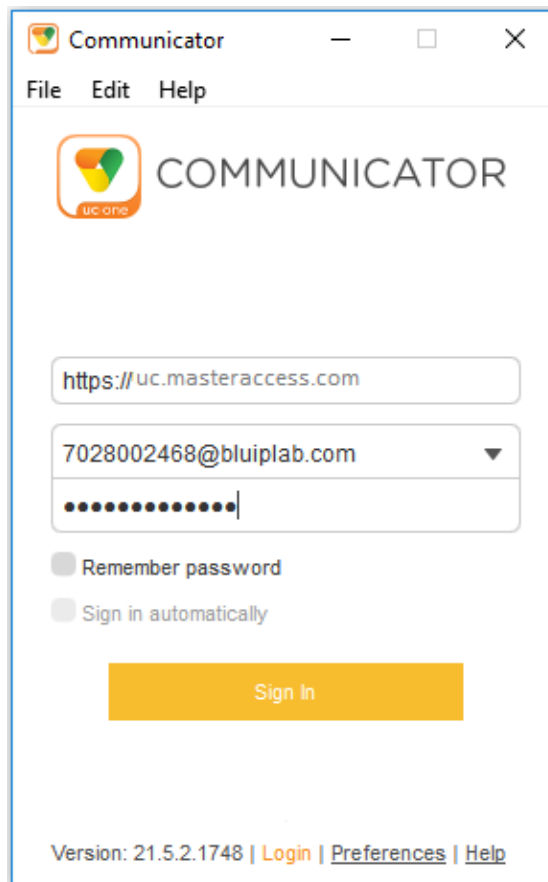
## **Communicator for Desktop**

Upgrade Procedure to version 22.0.0 for Windows Users

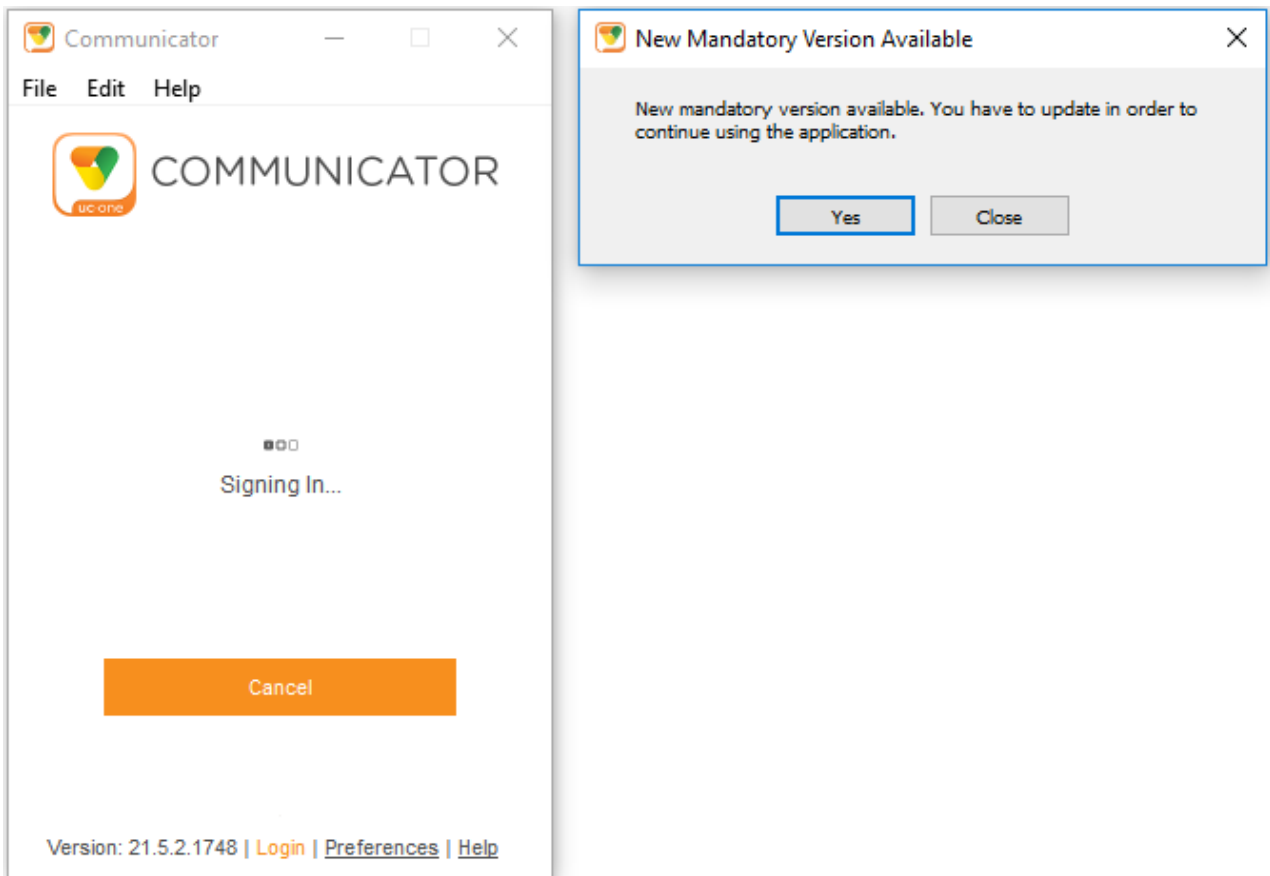
If you're using version of UC communicator, which is older than version 22.0.0, you will be forced to upgrade to the latest version to start the software.

The steps below describe this process.

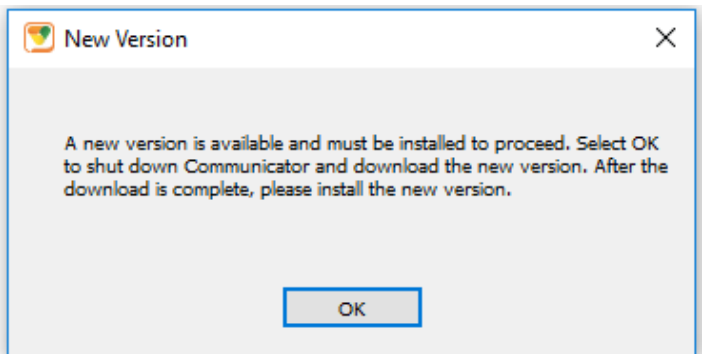
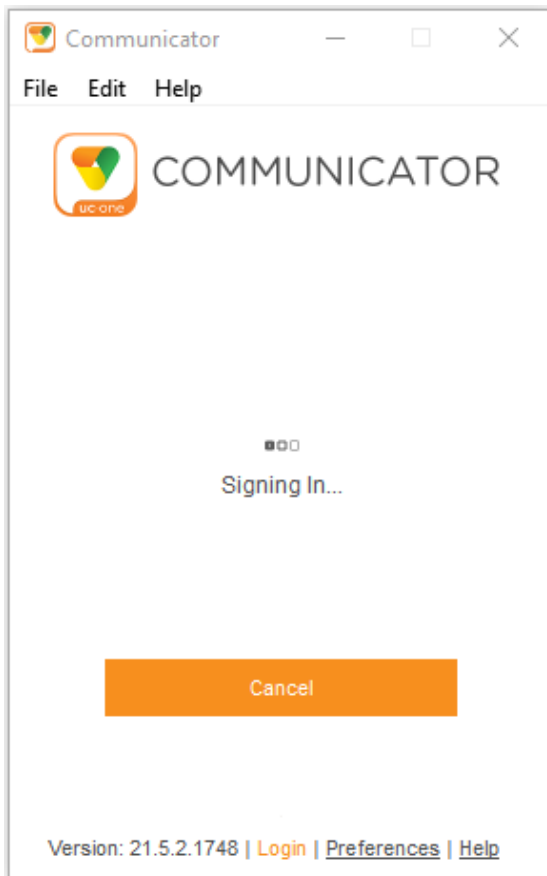
## 1. Sign in with your credentials



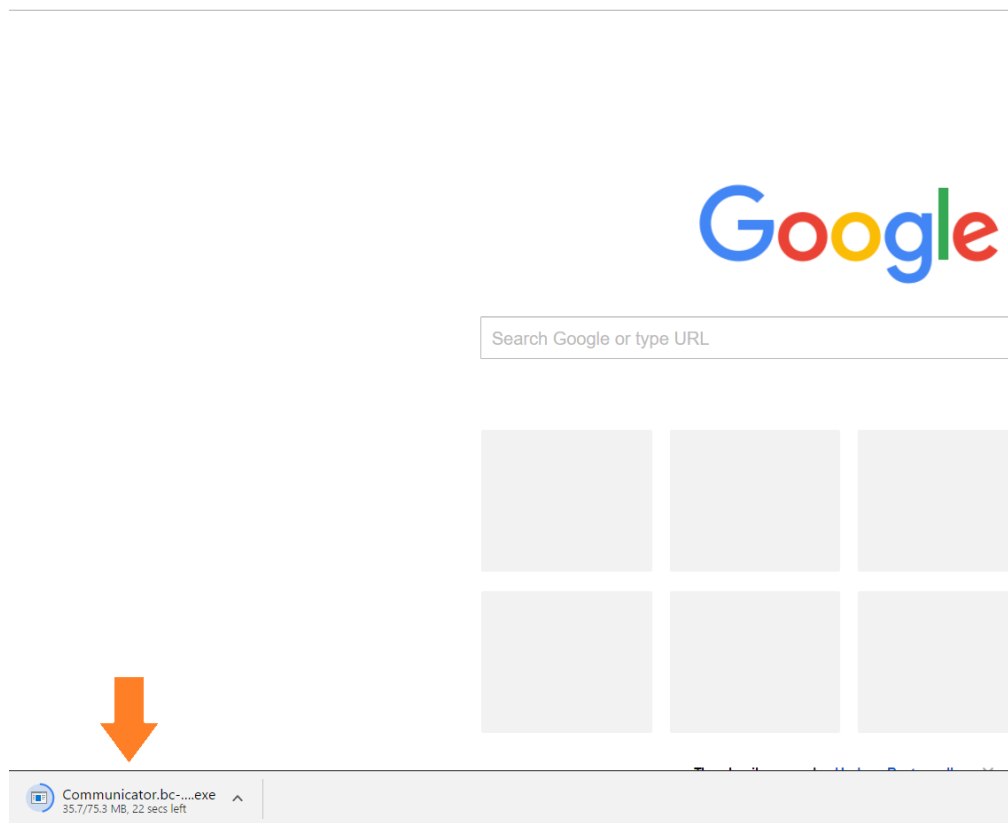
2. You'll get a message that you'll have to update your application to continue using it. Click on Yes



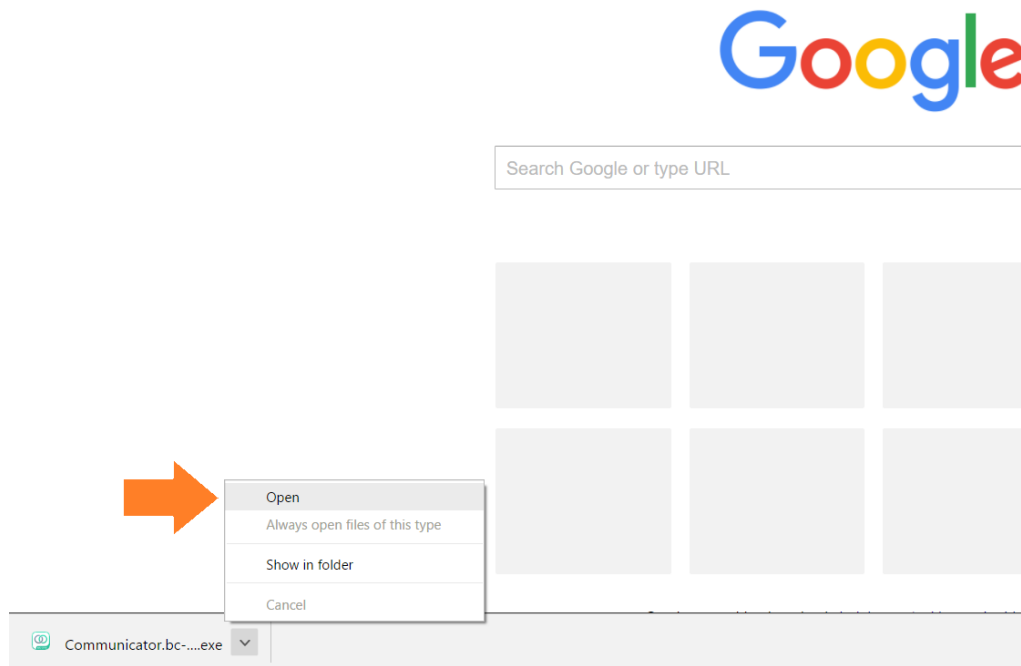
3. Click OK to confirm shutting down the application and start downloading the new version



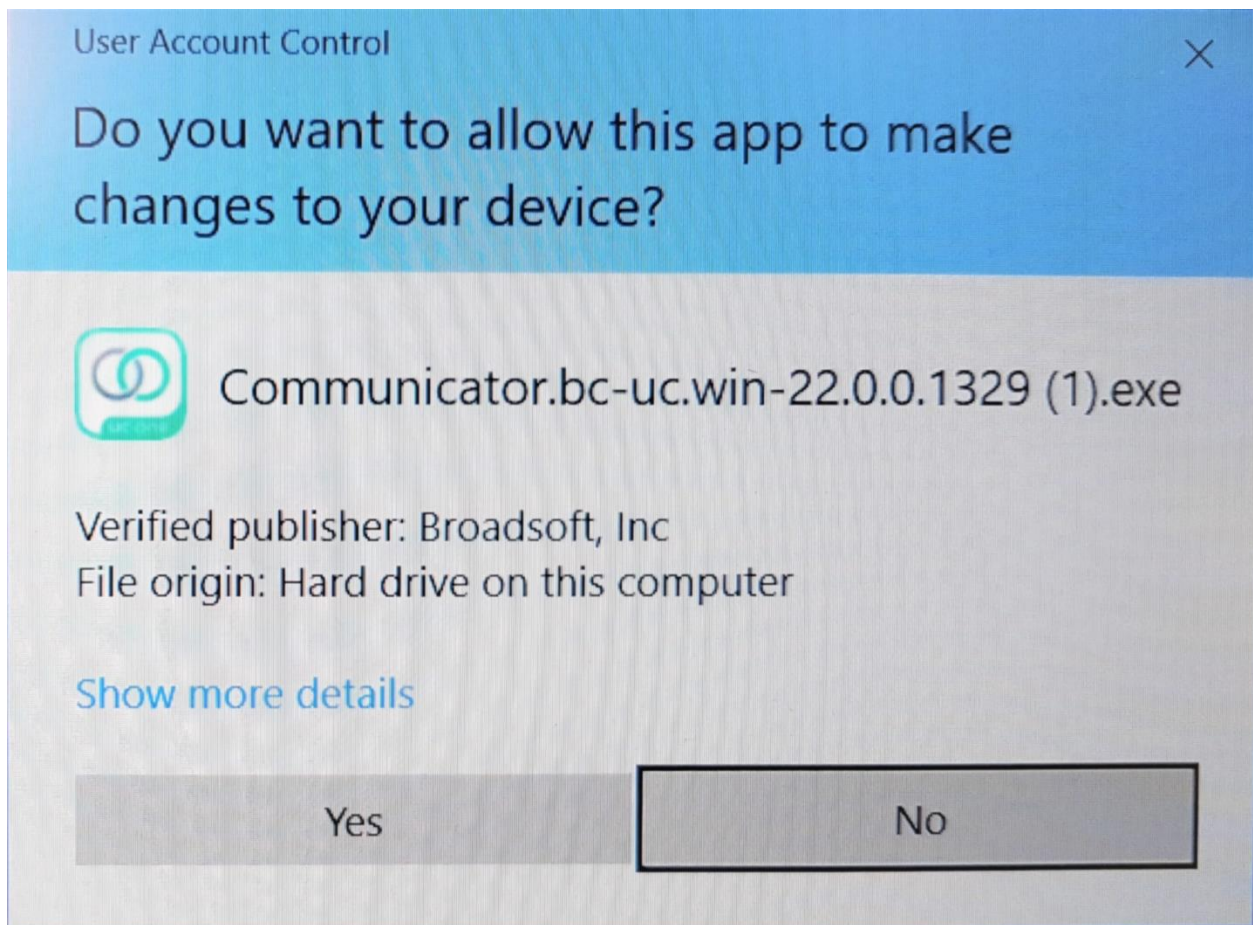
4. You should see that the download was initiated and in process



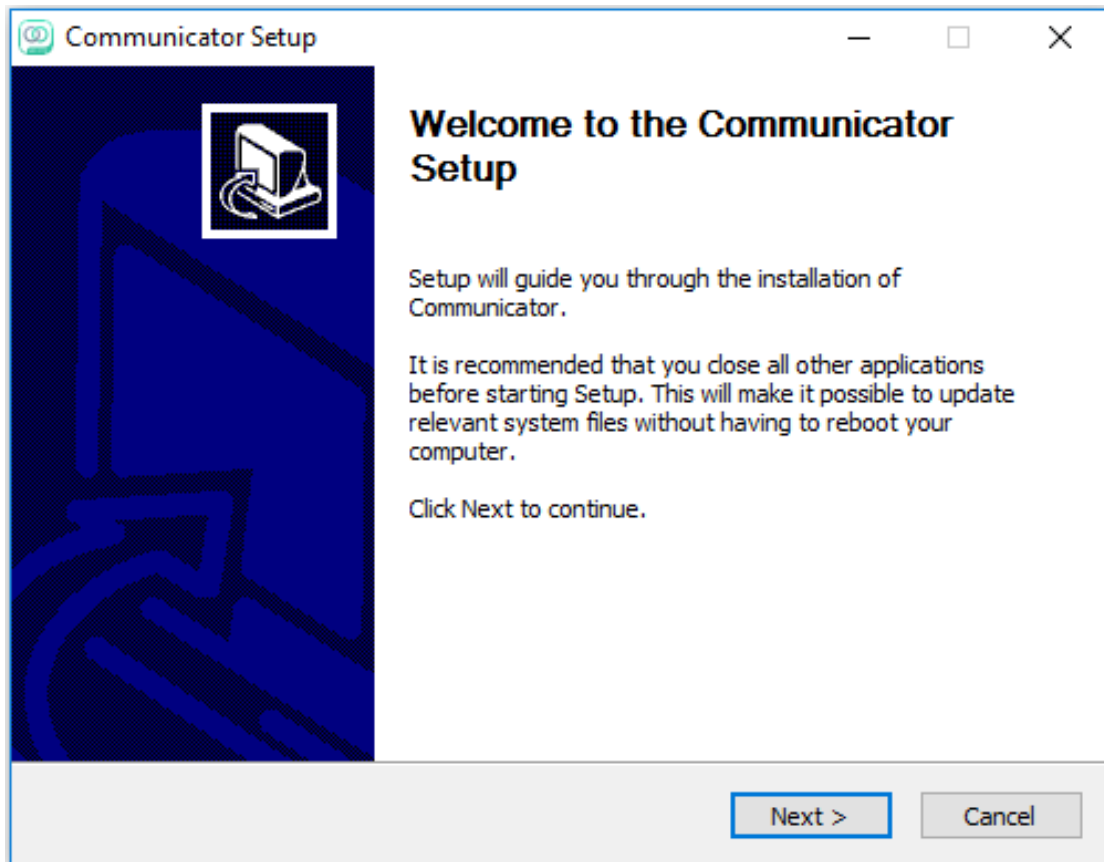
5. Once the download is completed, click on Open to execute the file



6. You'll get a prompt asking you to allow this application to make changes to your device. Click on Yes

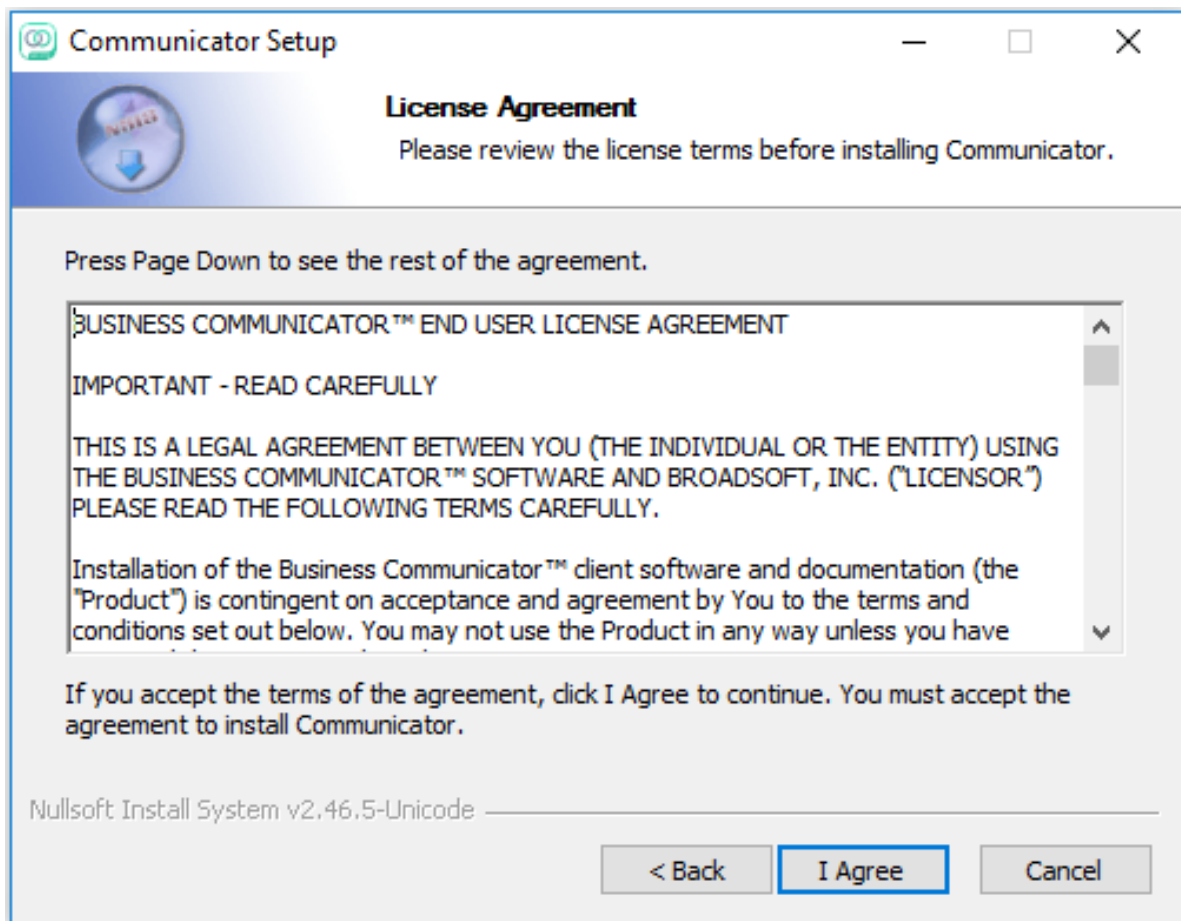


7. You'll get the initial installation window. Click on Next

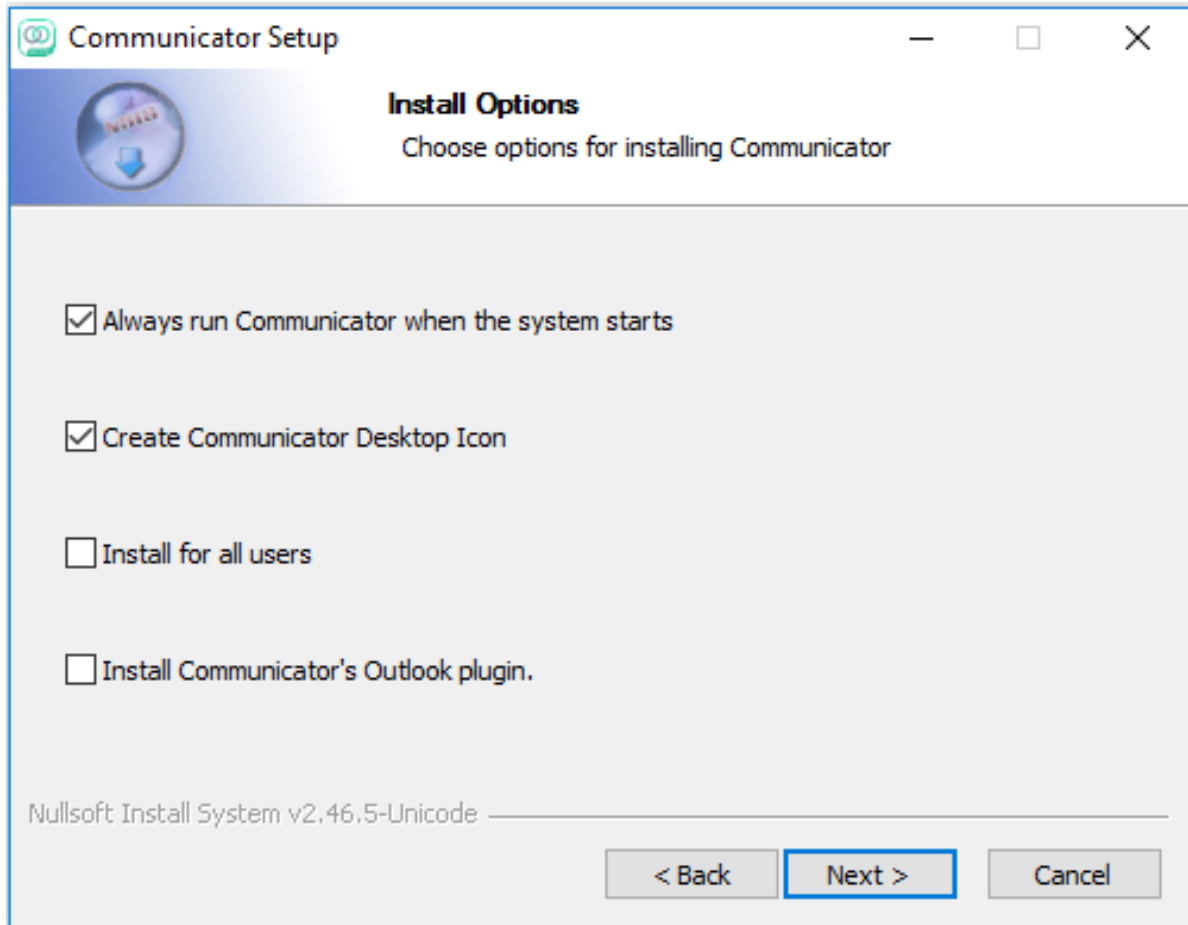




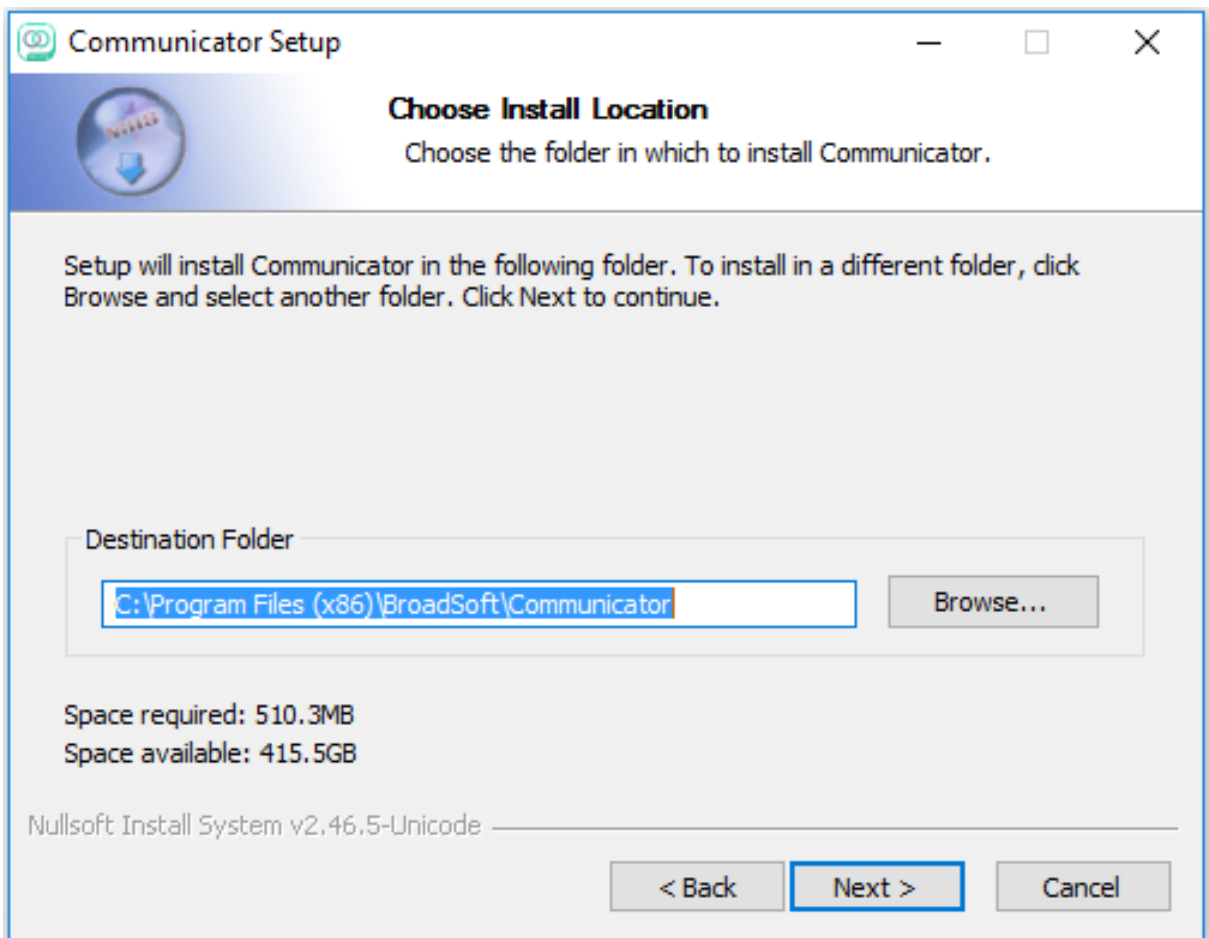
8. Go through the License Agreement and click I Agree



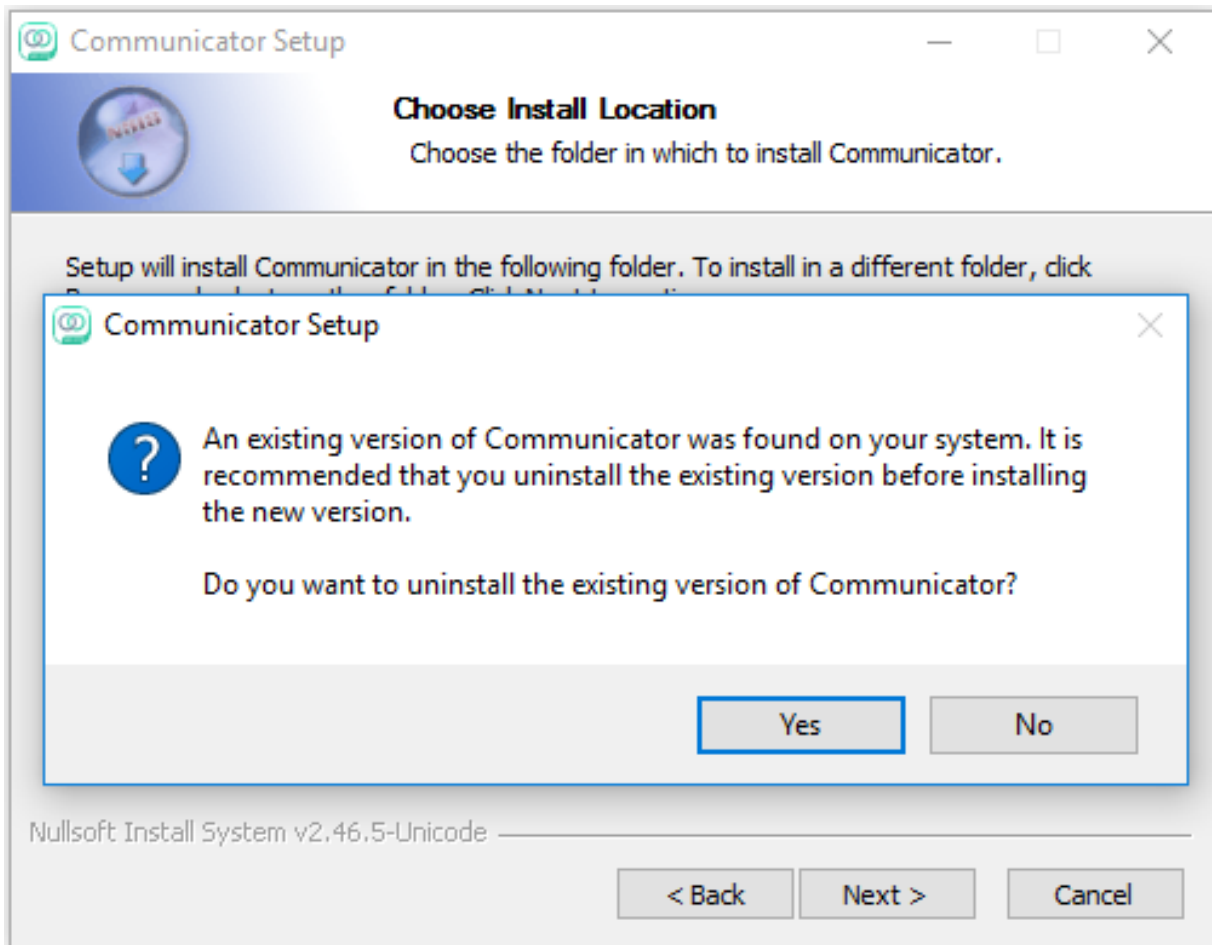
9. Choose from the installation options and click Next



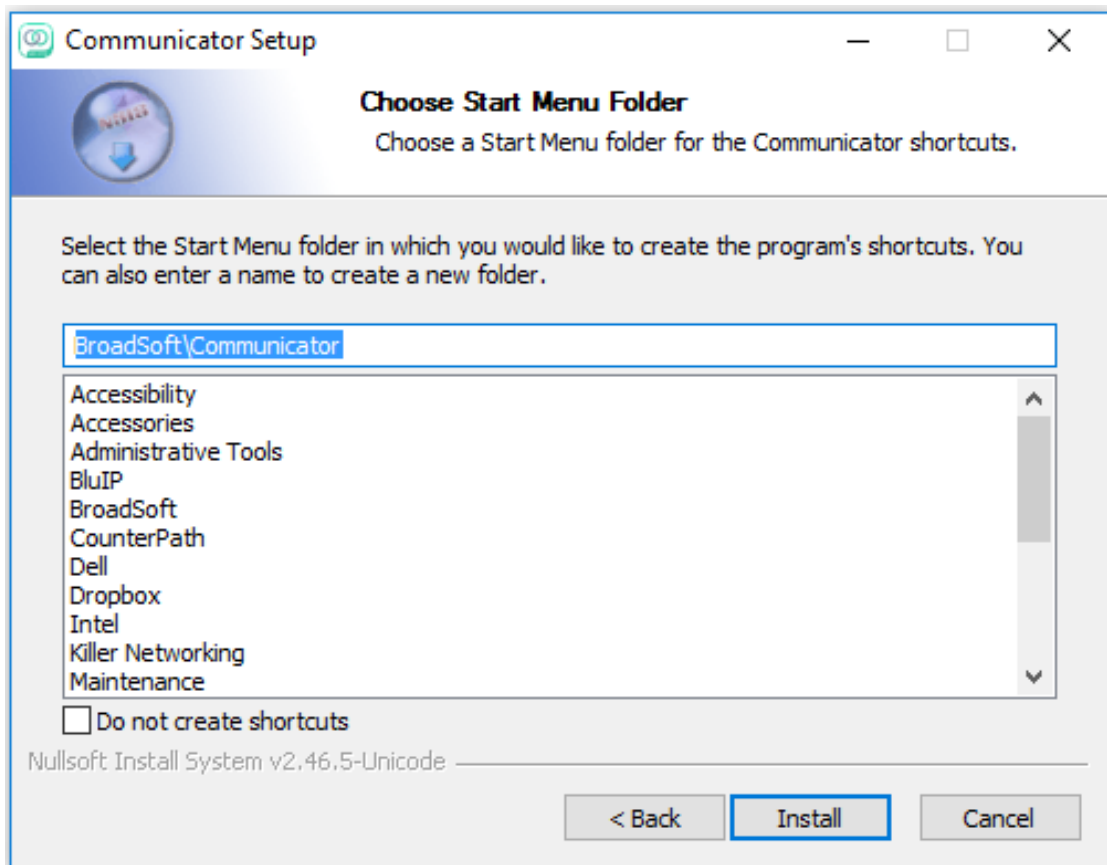
10. Choose specific Install Location or click on Next to install the application in the default one



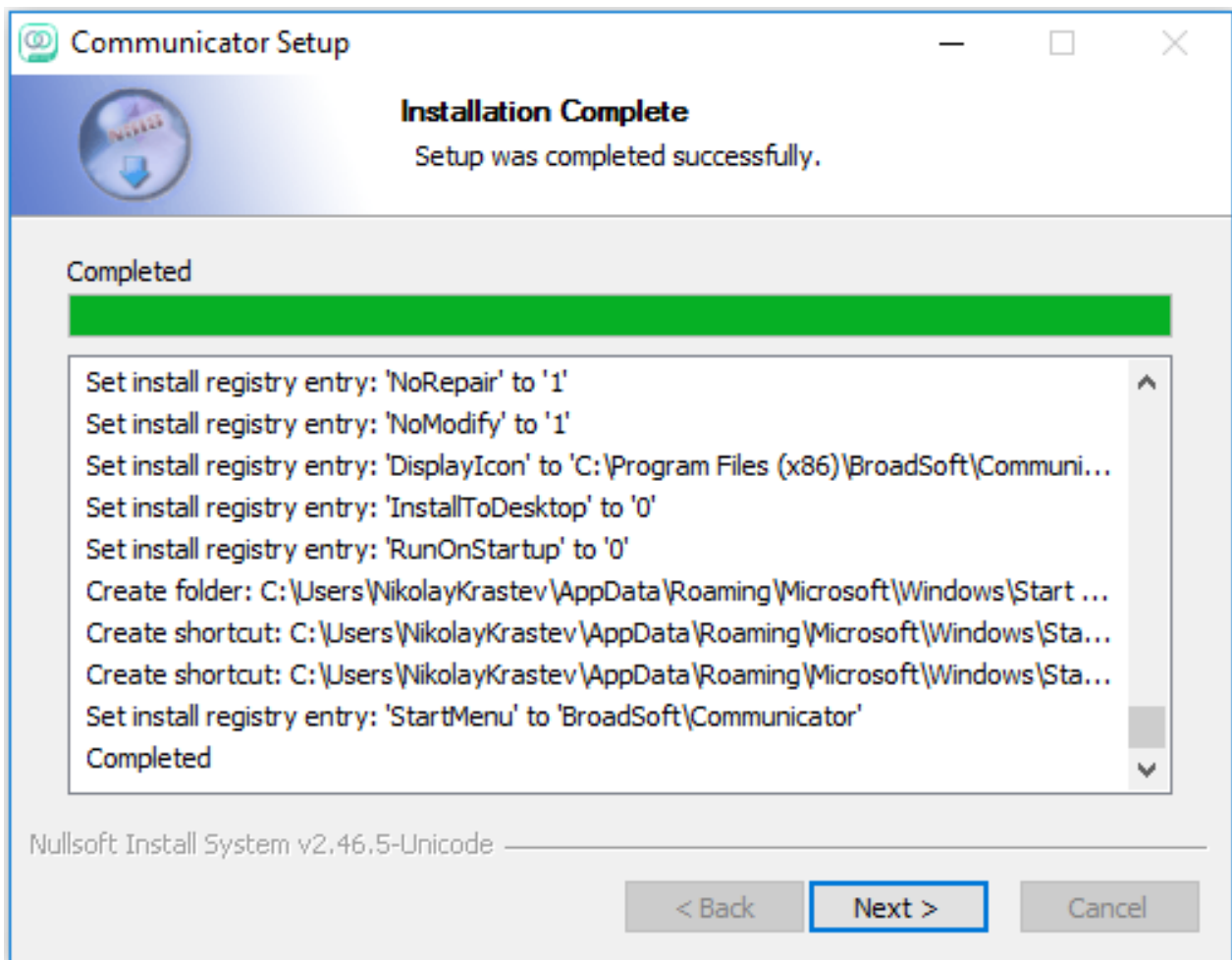
11. You'll get a pop-up windows asking you to uninstall the previous version detected on your device. Click on Yes to confirm



12. You can specify Start menu folder or leave the default one by clicking Install



13. Once the installation is completed click on Next



14. Click on Finish to complete the installation and Start Communication

